

## EXECUTIVE SUMMARY

A **corporate training leader** with 10 years of experience training for organizations in a variety of industries, public agencies, and individuals. A hands-on trainer who specializes in generating exceptional learning outcomes through intelligent program design, engaged delivery, and exceptional service.

## FUNCTIONAL EXPERTISE

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- Corporate Training and Delivery
- Training Event Coordination and Design
- Learning Interaction Design
- Employee Development
- Individualized Coaching
- Learning Market Research

## FUNCTIONAL EXPERTISE DEMONSTRATED

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### [EAZL LEARNING TECHNOLOGIES GROUP](#)

February 2012 – Present

*Thailand's largest training and education company with ~160 employees serving corporations, government agencies, and individuals in Singapore, Malaysia, Indonesia, China, Vietnam, Thailand, and India.*

#### **Corporate Trainer**

Leads on-site training sessions, coordinates training workshops, and develops training programs.

- **Corporate Training and Delivery:** Facilitates ~15 training sessions/mo. for small groups (~25 participants), teams (~50 participants), and large audiences (500+ participants) on a variety of professional topics including leadership, communicating and presenting, teamwork, productivity, and other topics.
- **Training Event Coordination and Design:** Develops and manages professional training programs. E.g. successfully developed the Executive Workshop program for Singapore's [Eazl Employability Institute](#), a career management program that serves ~150 PMEs and executives annually.
- **Learning Interaction Design:** Actively identifies key learning outcomes and challenging concepts and develops interactive exercises that lead to stronger learning outcomes. E.g. regularly uses "gamification" techniques to help corporate leaders learn how to be more influential communicators.

### [EAZL TRAINING CO.](#)

February 2005 – March 2012

*The Kuala Lumpur-based corporate events and training program management firm with ~50 employees whose clients include Petronas Holdings, Shell, and the Philippines Stock Exchange.*

#### **Business Unit Manager** (February 2007 – March 2012)

Directs local strategy, participates in cross-border committees, and leads the Singapore-based team.

- **Training Event Coordination and Design:** Owns the events and training program operation in Singapore (e.g. program development, event management, etc.) representing ~\$250,000 in annual revenue. E.g. developed the Strategic Leadership Program, a program for C-suite executives from MNCs and SMEs operating in Asia.
- **Employee Development:** Successfully manages and mentors the 10-person team, providing individualized and group training on sales, time management, customer service, and a variety of other professional topics.
- **Learning Market Research:** Regularly researches, recruits, and coordinates logistics for contributing subject matter experts from both academic institutions and the private sector for ~25 professional development conferences in Singapore, Thailand, Indonesia, Saudi Arabia annually.

#### **Project Team Lead** (February 2005 – February 2007)

Leads international training program development and management project teams .

- **Learning Market Research:** Performs client needs analyses, regulatory reviews, and industry best practice research to support the development of training programs. E.g. led an initiative to interview banking-sector clients and review Basel II framework for a banking sector-specific training program rollout in 2006.
- **Individualized Coaching:** Performs daily and as-needed mentorship for junior team members on sales pitching, research methodologies, and other communication issues to support sales initiatives, brand awareness drives, and program development.

## EDUCATION AND PROFESSIONAL DEVELOPMENT

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**Master of Mass Communication.** [EDHEC Business School](#) (Nice, France)

**Bachelor of Arts (Communication and Media Management).** [Eazl University](#) (San Francisco, CA)

- Merit Award (Top 15% of Students by Cumulative Program GPA)

### *ADDITIONAL PROFESSIONAL DEVELOPMENT:*

- Postgraduate Diploma in HR and Organizational Psychology ([Eazl Human Resources Institute](#))
- [Advanced Certificate in Training and Assessment](#) ([Eazl Workforce Development Agency](#))
- [Neuroleadership Brain-based Coaching Certificate](#) (NeuroLeadership Institute)

## OTHER RELEVANT INFORMATION

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**Languages:** English (native), Bhasa (bi-lingual fluency), Mandarin (beginner)